



Horizon Blue Cross Blue Shield of New Jersey

# Getting the Most From Your OMNIA<sup>SM</sup> Health Plan



## Here are some important reminders to help you get the most from your OMNIA Health Plan:

1. Carry your member ID card. It is the key to accessing your Horizon BCBSNJ benefits. Show it when you see your doctor or any health care professional, or go to a hospital.
2. You do not need to choose a Primary Care Physician (PCP).
3. You can see in-network doctors without a referral.
4. You can use doctors and other health care professionals who are in the Horizon Managed Care Network and any hospital in the Horizon Hospital Network. Visit [HorizonBlue.com/doctorfinder](https://www.horizonblue.com/doctorfinder) to look for in-network doctors, other health care professionals and hospitals.
5. You pay less out of your pocket when you use an OMNIA Tier 1-designated doctor, other health care professional or hospital.
6. You have 24/7 access to talk face-to-face with U.S. board-certified, licensed doctors from your computer or web-enabled mobile device through **Horizon CareOnline<sup>SM</sup>**.<sup>1</sup>
7. You have access to more than 96 percent of retail pharmacies in New Jersey to fill your prescriptions, or you can set up convenient home delivery pharmacy service through Horizon Pharmacy.<sup>1</sup>
8. You do not have out-of-network benefits for nonemergency care.
9. Register for Member Online Services<sup>1</sup> at **register.HorizonBlue.com**, then sign in at **members.HorizonBlue.com**. You can see detailed information about your plan, benefits and claims. You can even print a temporary member ID card. Sign in to take advantage of health and wellness tools, educational resources and more. Have a mobile device? We have an app for that. Download<sup>2</sup> the **Horizon Blue App** from the App Store or Google Play.
10. Enjoy member-exclusive discounts on fitness and healthy living services. Visit **Blue365deals.com** for details.

<sup>1</sup> This service is not available to all members, and some group customers may not offer this service to their employees. Check your benefits for more information.

<sup>2</sup> There is no charge from Horizon BCBSNJ to download the Horizon Blue App, but rates from your wireless provider may apply.

Telemedicine is available in most states, except for a few that either don't allow it or don't allow doctors to write eprescriptions. To learn what applies in each state, visit <http://info.americanwell.com/where-can-i-see-a-doctor-online>. American Well is an independent company that supports Horizon Blue Cross Blue Shield of New Jersey in the administration of telemedicine services.

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